

### Gateway Computer Center

- ◆ Located at 1 Goodwin Circle
- ◆ **FREE** use of computer lab & instructor
- ◆ Beginners welcome
- ◆ Learn new computer skills!

#### **Open computer lab hours are:**

Monday-Friday - 12:30 - 3:00 pm

Questions? call Bill Anderson at 484-4546

### Family Self-Sufficiency Program

Helps families reach career and life goals.

- ◆ Families make a 5 year commitment to raise their ability to earn income
- ◆ Earn financial incentive
- ◆ FSS coordinators help with:
  - supportive services
  - guidance and counseling

**For more information call 484-2990:**

**Jim Young, ext. 31**

**Mike Carson, ext. 32**

### Resident Council

The Resident Council offers CHA residents a chance to learn leadership and problem-solving skills. Representatives are elected from each of the housing neighborhoods of the Crossville Housing Authority. Resident Council members help provide input and resident involvement in CHA's decision-making process. The Resident Council also works to help resident families in need.

The Council meets monthly at Twin Oaks, and **ALL residents are welcome.**

For more information call **484-4546.**

# Key Information for Residents



**CHA Director: Don Alexander**

**Office: 67 Irwin Ave.**

**Mail: P.O. Box 425  
Crossville, TN 38557-0425**

**Phone Number:  
(931) 484-2990**

Office Phone Extensions:

Ext 25 Executive Director, Don Alexander  
Ext 23 Housing Director, Donna Parker  
Ext 21 Public Housing Mgr, Janet Collins  
Ext 22 Homes Mgr, Connie Marsh  
Ext 28 Section 8 Mgr, Cammie Music  
Ext 26 Section 8 Inspector, Anna Williams  
Ext 32 Self-Help Housing, Mike Carson  
Ext 31 FSS Coordinator, Jim Young  
Ext 27 Applications Clerk, Susie McCoy

### Education and Employment Resources

Gateway Education Center	484-4546
Family Place Thrift Store	456-6388
Adult Education	484-5446
TN River Valley Career Center	484-7455



# Resident Services

**Services listed are available  
to qualified Crossville  
Housing Authority residents.**

**Please feel free to contact us  
regarding any of these  
services.**



# CHA Resident Services

## Rent Payments

The CHA office is located at 67 Irwin Avenue

Hours: Monday 9:00 - 4:00  
Tuesday - Friday 8:00 - 4:00

Rent payments can be made in person, by mail, or deposited in the rent drop box located at the front of the building. **Rent is due on the 1st of each month.**



**A late charge is added after the 10th.** If the 10th falls on a day that the office is closed, then rent must be paid the **next business day** to avoid a 10% late charge.

## HOME AWAY FROM HOME Head Start & Childcare Center

Located at 18 Obed Street and operated by CHA through an independent board, Home Away from Home accepts children 13 months to 5 years old. Head Start services are offered to eligible children 3 to 4 years old.

Call Kathy Wilson or Lori Hedgecoth  
at **484-3238**

## The CHA Activity Center

The Young Marines Program, indoor climbing wall, Tae Kwon Do classes and many more CHA programs take place at the Activity Center, located at 237 Taylor Street.



For information  
call Resident Services  
at **484-4546**

## Shops & Laundromat

Thrift Shop - 115 Pinewood Drive  
Monday - Saturday 10:00 am - 4:00 pm

Laundromat - 115 Pinewood Drive  
Monday - Sunday 6:00 am - 9:00 pm

Furniture Store - Goodwin Circle  
Monday, Wed, Friday 8:00 am - 2:00 pm

## Transportation Services

CHA owns several vehicles that are used to transport qualifying residents to CHA-sponsored events. For information call Resident Services at **484-4546**.

Need a lift? UCARTS provides public transportation to rural residents of all ages. Priority is given to the elderly, handicapped, and the economically disadvantaged. For more information, call UCHRA at **456-0691**.



## Elderly Services

Certain assisted-living services are available to qualifying CHA residents including:

- Home delivered meals
- Laundry assistance
- Cleaning tasks
- Home organization
- Personal care services
- Assistance with paperwork
- Assistance with phone calls
- And more!

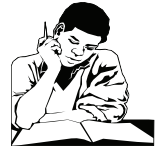
Our Resident Services department can give you more information and evaluate your eligibility.

**Call 484-4546**

## CHA Educational Programs

**Learning Works:** for children ages 7-12, with after-school and summer activities, including:

- Homework help
- Computer activities
- Crafts
- Field trips



CHA vans pick-up children from Martin Elementary and Stone Elementary schools on Monday, Tuesday and Thursday afternoons. In addition, students can earn **CASH** for grades, plus other rewards.

**Teens Need Training (TNT) Program:** after-school program for students age 13-16. These students will work in our in-house television studio, learning professional skills regarding time management, organization, computer graphics and editing.



TNT meets each Wednesday and Friday. Summertime programs will include assisting our residents with yard work.

**Adult Education:** CHA also offers assistance with your adult and continuing education needs through our Family Self-Sufficiency Program.



**Ask about our scholarship opportunities!**

For more information on all of our youth and education programs

**Call 484-4546**